

# *Military and Family Support Center*

## MFSC Operations

### *Changes to our services:*

Business hours are 0730 - 1600.

We are closed to walk-in and in-person services. Virtual services for all MFSC programs/services will continue to be offered (Clinical Counseling, Financial Counseling, Relocation and Deployment support, Employment Readiness, EFMP, Family Advocacy, Sexual Assault Response, Victim Advocates, Transition support, etc.).

To schedule an individual appointment or find out about available virtual training, customers can call 474-1999. To make a Family Advocacy report, please call 474-1999 during duty hours or 590-7719 after hours. To make a SAPR report, call the 24/7 SAPR Crisis Hotline Number at 808.722.6192, the Safe Helpline at 877-995-5247, or the SARC at 808.221.0663

All classes and on-site Command GMTs are suspended through 30 April. TAP classes are suspended. Those who are preparing to separate are being referred to JKO for the on-line transition assistance class. CAPSTONE and other TAP requirements are being provided via phone appointments with MFSC TAP personnel.

New Parent Support home visitation services are suspended. Services will be provided over the telephone.

Loan Closet equipment issue is suspended. Services are limited to **URGENT RETURNS ONLY** (personnel flying out within a week) and **by appointment only** on Wednesdays between 0800-1500. Appointments to turn in loaner kits are available Wednesday 0800-1500. Call 474-1999 to schedule an appointment.

MFSC computer resource labs at Hickam and Moanalua are closed.