



# EFMP

## Exceptional Family Member Program



## **Navy Region Hawaii Exceptional Family Member Program Resource Guide**

This guide provides a listing of commonly used military and local community resources for Service and Family Members enrolled in the Exceptional Family Member Program (EFMP). Please note that all resources are subject to change.

The Navy's Exceptional Family Member Program (EFMP) serves Navy families with special needs. The EFMP is a mandatory enrollment program for Service members with qualifying family members. Enrollment in the EFMP ensures Service members are assigned only to those geographic areas where the medical (physical, developmental, and/or mental health) and/or educational needs of their family member(s) are available and accessible.

Qualifying special needs include, but is not limited to, family members who require any kind of specialty medical care or doctors and/or any type of educational support services, either of them lasting 6 months or longer. Some examples of qualifying services: early intervention services, Individual Education Program (IEP), referrals to speech/occupational therapy, clinical counseling, required adaptive equipment assistive technology devices and services and/or wheelchair accessibility. Additional criteria can be found in the DoDI1315.19, section 3, Criteria for Identifying Family Members with Special Needs.

The EFMP provides for the identification of the family member's special needs through enrollment forms, assignment coordination, and family support.

The [Navy Family Accountability and Assessment System \(NFAAS\)](#) application maintains the electronic EFMP enrollment (and updated) paperwork. NFAAS provides capabilities for non-clinical case management by an assigned EFMP Case Liaison allowing for documentation of referrals provided, individualized service plans (ISP) and family needs assessments (FNA) developed. NFAAS also allows the Service member to track the status of his/her enrollment. A Family Member's User Guide is available under the help tab.

The Fleet and Family Support Program is the Information and Referral (I&R) conduit for questions from families regarding available resources on base, those located in the local community as well as within the state and nationally.

EFMP Family Support

- EFMP Case Liaisons are located at the Fleet and Family Support Centers (FFSC) and are assigned to Sailors enrolled in the EFMP
- Provide information, referral, system navigation and support to special needs families on various topics such as: Tricare/medical, schools, support groups, housing, special education, respite, and PCS moves etc.
- Link families to available military, local, state and national resources.
- Develop and maintain ISPs and FNAs
- Review Individual Education Program (IEPs) and attend IEP meetings for family support
- Delivers/coordinates EFMP type training for families, supports EFMP related events on/off base and for commands
- Provide training to command EFMP POCs
- Partners with the military treatment facility (MTF) EFMP Coordinators providing information, education/training and marketing about the EFMP to clinic staff





# EFMP

## Exceptional Family Member Program



## Respite Care



Child and Youth Programs



**EFMP** Family Support

## EFMP Respite Care

AVAILABLE FOR ELIGIBLE  
NAVY FAMILIES

Navy Child & Youth Programs is proud to offer free respite care, either 20 or 32 hours a month, to families with children identified as exceptional family members (EFMs).



**AVAILABLE IN THE U.S.**

### ELIGIBILITY REQUIREMENTS

- The Sailor is active duty or a reservist on active-duty orders.
- The EFM(s) (birth through 18 years) resides with the Sailor.
- If eligible, the EFMP enrollment letter will state how many hours the family can receive.

Respite care provided by well-trained and background screened providers throughout the United States.



**20 or 32 HOURS FREE  
PER MONTH**

The EFMs level of need will determine how many hours a month a family will receive.

**FOR MORE INFORMATION**

**Call 800-424-2246 or  
visit [www.childcareaware.org](http://www.childcareaware.org)**







# EFMP

Exceptional  
Family Member  
Program



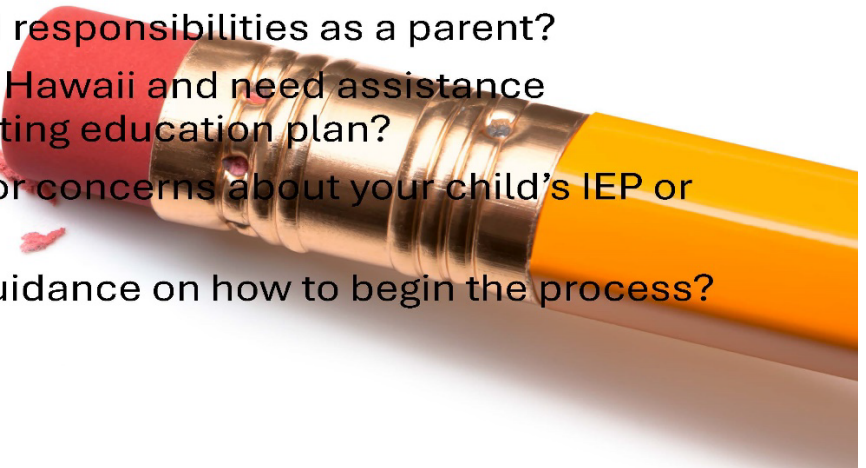
## **EFMP**

# **Family Support and Events**



## We can help with your child's IEP or 504 Plan!

- Are you looking to better understand how to support your child with special needs in school?
- Do you know your rights and responsibilities as a parent?
- Have you recently moved to Hawaii and need assistance transferring your child's existing education plan?
- Do you have any questions or concerns about your child's IEP or 504 Plan?
- Are you simply looking for guidance on how to begin the process?





# EFMP

Exceptional  
Family Member  
Program



## Resource Directory





The Military & Family Support Center Exceptional Family Member Program (EFMP) has developed this resource guide to assist Service Members and their families with Exceptional Family Members. It offers general information about programs and services available to families stationed in Hawaii.

Please note that EFMP Family Support does not endorse any specific agency listed. This directory is intended as a general guide and is not an exhaustive list. Every effort has been made to ensure the information is accurate as of the publication date. For detailed or updated program information, please contact the agency directly.

For further assistance, contact Family Support EFMP at:

4827 Bougainville Dr.

Honolulu, HI 96818

(808) 474-1999

[efmp-cnrh@us.navy.mil](mailto:efmp-cnrh@us.navy.mil)



## **CHILD CARE**

### **Armed Services YMCA**

Building 1859  
100 McChord Street  
JBPHH, HI 96853  
(808) 448-1972

Website: <https://hawaii.asymca.org/>

*Provide needed programs and services for single or married junior enlisted personnel and their family members. The Armed Services YMCA Hawaii empowers military families, no matter who they are or where they're from, by ensuring access to resources, relationships, and opportunities for all to learn, grow, and thrive.*

### **Child Care Aware of America**

Website: <http://usa.childcareaware.org/fee-assistancerespice/military-families/army/>

*Child Care Aware® of America is a national membership-based nonprofit organization working to advance affordability, accessibility, development and learning of children in childcare. Founded in 1987, we advocate for childcare policies that improve the lives of children and Families, lead research that advances the childcare and early learning field, leverage technology to help Families make informed decisions about childcare, and provide professional development for child care providers.*

### **Child Care Connection Hawaii (CCCH) and the Preschool Open Doors Patch (POD)**

560 N. Nimitz Hwy, Ste. 218, Honolulu  
(808) 839-1988 / (800) 746-5620

Website: <http://humanservices.hawaii.gov/bessd/child-care-program/ccch-subsidies>

*POD is for Families with children 3 or 4 years of age with special needs, who do not qualify for the DOE pre-school program; limited open enrollment period each spring.*

### **Child and Youth Programs**

CDC: (808) 471-1990

CDH: (808) 471-8445

YP: (808) 448-4396

Teen Center: (808) 448-0418

CDC Website: <https://jbphh.greatlifehawaii.com/family/child-development-centers>

Youth Programs Website: <https://jbphh.greatlifehawaii.com/family/youth-programs>

*Child and Youth Programs, serving infants through 18-year-olds, are here to make sure high-quality and affordable childcare and recreational programs are readily available for military and DoD families worldwide.*

### **Easter Seals Hawaii**

710 Green Street  
Honolulu, HI 96813  
(808) 536-1015

Website: <https://www.eastersealshawaii.org/>

*Services for Assistive Technology, Early Intervention, Home and Community-Based Services, Youth and Adult Services with special needs including adult daycare.*

### **Kama'aiana Kids/A+ Program**

Kama'aina Kids Corporate Office  
156 Hamakua Dr. Suite C, Kailua  
(808) 262-4538

Website: <http://www.kamaainakids.com/>

*Provides Before and After School Care on site at many DOE Schools, Summer Programs, and After Summer Care Programs, Day Camps, and Holiday/Intermission Child Care Programs.*

**Keiki O Ka Aina**

3097 Kalihi St., Honolulu, HI 96819

(808) 843-2502

Website: [www.koka.org](http://www.koka.org)

*Through home visits, the program offers parents practical and research-based strategies to encourage their children's intellectual, language, social-emotional, and motor skills.*

### **Military Support Resources**

**New Parent Support Program**

Military & Family Support Center

4827 Bougainville Dr.

Honolulu, HI 96818

(808) 474-1999

Website: <https://jbphh.greatlifehawaii.com/support/military-family-support-center/new-parent-support-program>

*Provides education, information, and referrals for expecting parents or families with children ages 0 to 3 years along with parenting awareness of positive parent-child interactions and healthy family functioning. New Parent Support Home Visitors use a curriculum-based program to promote nurturing parenting and offers the opportunity to learn new skills as parents and strengthen existing ones in the comfort of your own home.*

**Clinical Counseling**

Military & Family Support Center

4827 Bougainville Dr.

Honolulu, HI 96818

(808) 474-1999

Website: <https://jbphh.greatlifehawaii.com/support/military-family-support-center/crisis-response-counseling-services>

*Licensed clinical practitioners provide individual, group, and marital counseling to active duty Sailors/Airmen, and Their family members for a variety of life situations.*

**Navy-Marine Corps Relief Society**

JBPHH, Building 1514

(808) 473-0282

Website: <https://www.nmcrcs.org/>

*Provides assistance with basic living expenses, emergency transportation, funerals, medical bills, essential car repairs, pay problems, and other emergency needs. Assistance is provided in the form of interest-free loans and/or grants, depending on financial need and type of assistance rendered. In addition to financial assistance, NMCRCs also provides many valuable services. These services include baby budget classes for new and expectant parents, a Visiting Nurse Program, a layette program, as well as a thrift shop at Pearl Harbor.*

**The American Red Cross**

(808) 449-0166

JBPHH, 655 Vickers Ave Building 1105

Website: <https://www.redcross.org/local/hawaii.html>

*The Red Cross's mission is to prevent and alleviate human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. This is achieved through providing relief and support to those in crisis, helping people prepare for emergencies, and teaching life-saving skills.*

## **COUNSELING & MENTAL AND BEHAVIORAL HEALTH**

### **ABA Positive Support Services**

94-1221 Ka Uka Blvd. Unit 108 #167, Waipahu, HI 96797

(808) 292-7968

Website: <http://positivesupportservices.com>

*BA Positive Support Services is a Hawaii based company serving all areas of Oahu and neighbor islands. We provide in home and in the community services. This allows your child to learn the skills they need in the environment in which they need them. Our services are provided in an array of locations. For example: A+ programs, CDC centers, private schools, summer fun, soccer practice, gymnastics, grocery stores and restaurants. We also support children and their Families in the home school environment. ABA Positive Support Services is a small company with a personal touch.*

### **Alakai Na Keiki**

1100 Alakea St., 9<sup>th</sup> Floor, Honolulu, HI

96813 (808)532-5990 or (808) 523-7771

Website: [www.alakainakeiki.com](http://www.alakainakeiki.com)

*A company that specializes in working with childhood and adolescent disorders; provides specialized assessment, parent consultation, individual and Family counseling/therapy, skills trainer services, tutoring services, and group therapy.*

### **All About Behavior**

203 Kapa'a Quarry Place Ste 5002, Kailua, HI 96734

(808) 247-2973

Website: <http://allaboutbehaviorhi.com/>

*Approach to Applied Behavior Analysis (ABA) focuses on equipping clients with essential skills that are both functional and applicable in their everyday lives.*

### **Autism Comprehensive Educational Services (ACES)**

94-849 Lumiaina Street, Suite 201, Waipahu, HI 96797

(808) 294-7050

Website: [www.acesaba.com](http://www.acesaba.com)

*ACES offers a wide variety of insurance-based services including: ABA programming, and counseling.*

### **ACCESS Line**

P.O. Box 3373, Honolulu, HI 96801

(808) 832-3100

Website: [www.health.hawaii.gov/amhd](http://www.health.hawaii.gov/amhd)

*Provides a team of trained and experienced professionals to provide help in times of mental health crisis; available 24 hours a day, 7 days a week.*

### **Adult Mental Health Division**

Department of Health

1250 Punchbowl Street, Room 256, Honolulu

(808) 586-4686

Website: <https://health.hawaii.gov/amhd/>

*Comprehensive, integrated mental health system supporting the recovery of adults with severe mental illness.*



**Bayada Behavioral Health**

615 Piikoi St., Ste 600, Honolulu, HI 96814

(808) 597-1711

Website: [www.bayadahomecare.com](http://www.bayadahomecare.com)

*Bayada Behavioral Health provides services in Early Intervention, Department of Education and Applied Behavior Analysis services. Bayada habilitation provides services under the Medicaid Waiver Program in the home or community setting.*

**Behavior Analysis No Ka Oi, Inc**

564 South Street, Honolulu, HI 96813

(808) 591-1173

Website: <https://www.hawaiibehavioranalysis.com>

*Behavior Analysis No Ka Oi, Inc. provides both diagnoses and treatment for Autism Spectrum Disorders. Services are provided in the clinic and also in the child's natural environment such as the home, school, or other community settings. We understand that each child, Family, and environment is unique and therefore we tailor each program to meet the needs and goals of the individual child and Family.*

**Child and Adolescent Mental Health Division**

Department of Health

3627 Kilauea Avenue, Suite 101, Honolulu

(808) 733-9333

Website: <http://health.hawaii.gov/camhd/>

*To improve the emotional well-being of children and adolescents.*

**Child and Family Services-Oahu Support Services**

91-1841 Fort Weaver Road, Ewa Beach, HI 96706

(808) 681-3500

Website: [www.childandfamilyservices.org](http://www.childandfamilyservices.org)

*We help Families caring for youth with emotional and behavioral challenges fully participate in and benefit from mental health, education and community services.*

**Developmental Disabilities Division**

1250 Punchbowl Street, Room 463, Honolulu, HI 96816

(808) 733-1689

Website: <https://health.hawaii.gov/ddd/participants-families/>

*Provides respite reimbursement for Families of child and adults with developmental disabilities who live in the community on a first come, first served basis at open enrollment (twice a year). Also, may provide training to respite providers.*

**Hawai'i Association for Behavior Analysis (HABA)**

350 Ward Avenue, Ste 106-221, Honolulu, HI 96814

Website: <http://www.hawaiiaba.org/>

*To educate, advocate for, and support both providers and consumers of Applied Behavior Analysis. HABA works diligently on legislative and policy issues that impact our community (e.g., autism insurance, behavior analyst licensure, sustainability initiatives) and aims to educate local policymakers about our science. HABA offers several in person and online workshops for educators, parents, students, and practitioners. In addition, every Fall, HABA hosts an annual convention located on Oahu.*

**Hawaii Behavioral Health (HBH)**

1330 Ala Moana Blvd, Suite 1, Honolulu HI 96814

(808) 585-1424

Website: [www.hibh.org](http://www.hibh.org)

*Hawaii Behavioral Health was created in 1993 to develop programs involving evidence-based approaches to improve educational, behavioral, & health and wellness outcomes to Hawaii's youth and Families.*

**Hale Na' au Pono**

86-226 Farrington Hwy., Waianae, HI 96792

(808) 696-4211

Website: [www.wccmhc.org](http://www.wccmhc.org)

*A one stop service center for therapy, marriage counseling and Family services, case management, therapeutic foster homes, respite care, anger control, employment/self-sufficiency support, financial management, 24 hour crisis hotline and more.*

**Help Your Keiki**

3627 Kilauea Ave, Honolulu, HI 96816

(808) 733-9333

Website: <http://www.helpyourkeiki.com>

*A webpage for parents, by parents and professionals, that promotes best practices to serve children and adolescents with mental health needs.*

**Ho'omaka Teen Mentoring**

200 N. Vineyard Blvd #410, Honolulu, HI 96813

(808) 599-2955 ext.212

Website: [www.cahawaii.org](http://www.cahawaii.org)

*An individual teaming program with interaction providing experiences that instill self-worth, reinforce a sense of achievement, encourage healthy attachments, and offer a sense of belonging to counteract abuse symptoms of loneliness and depression.*

**Imi Ola Autism Services**

85-761 Farrington Hwy, #206, Waianae, Hawaii, 96792

(808) 888-2377

Website: <http://www.imiolaautismservices.com>

*We offer assessment services, ABA therapy, ohana training and community based interventions to empower children with autism, their Families, and their local communities. We provide individualized services for individuals ages 12 months - 18 year, on all levels of the autism spectrum. Services are offered in both home and clinic settings by Registered Behavior Technicians who are supervised by a Board Certified Behavior Analyst.*

**Kahi Mohala Behavioral Health**

91-2301 Old Fort Weaver Road, Ewa Beach

(808) 671-8511

Website: [www.sutterhealth.org/kahi](http://www.sutterhealth.org/kahi)

*Comprehensive behavioral health care services for patients experiencing emotional or behavioral problems*

**KUHN Behavioral Consulting Services**

(877) KUHNBCS (584-6227)

Website: <https://www.kuhnbc.com/>

*They offer functional behavioral analysis, home and community ABA and behavioral consultation.*

**Positive Behavioral Supports Corp.**

(855) TEAMPBS (823-6727)

Website: [www.teamPBS.com](http://www.teamPBS.com)

*We provide individualized services for those with autism and related disabilities, children and adults, to assist with decreasing challenging behaviors and increasing appropriate behaviors and skill deficits using the principals of Positive Behavior supports and applied behavior analysis.*

**Malama Pono Autism Center**

100 Kahelu Ave. Ste.110, Mililani, HI 96789

(808) 625-3000

Website: <http://malamaponoautism.com/>

*Malama Pono is proud to offer a wide range of services including Applied Behavior Analysis, Speech and*

*Language Therapies, Feeding and Occupational Support, Social Skills Interventions, Parent Support and Education, and Psychological Assessment and Intervention.*

**Mental Health America of Hawaii**

1136 Union Mall, Suite 510, Honolulu, Hawaii 96813  
(808) 521-1846, Crisis line of Hawaii, Oahu: (808) 832-3100  
Website: <https://mentalhealthhawaii.org/>

*They promote mental wellness through education, advocacy, and services. They have an endeavor to reduce the stigma of mental illness and improve the overall care, treatment and empowerment of those with mental illness- children, adults, elders, and their Families.*

**The Queens Medical Center - Mental Behavioral Health Services**

1301 Punchbowl Street, Honolulu  
(808) 538-9011  
Website: <https://www.queens.org/the-queens-medical-center/queens-medical-center>

*Private, non-profit, acute medical care facility; provides mental health services to include psychiatric treatment, counseling services, day treatment, and Family treatment.*

**STEPS, LLC**

2 Arona Pl., Ste 208 Kailua, HI, 96734  
(808) 263-5521  
Website: <https://www.stepshawaii.com/>

*STEPS, LLC is small company-based out of Kailua and serving all of Oahu-committed to enhancing the quality of life for individuals and Families impacted by autism and other special needs. STEPS provide ABA services, Social Group, Speech therapy, and Feeding Support.*

**The Trevor Project**

(866) 488-7386 or text “START” to 678-678  
**Computer chat also available**  
Website: [www.thetrevorproject.org](http://www.thetrevorproject.org)

*This is a crisis and suicide prevention helpline for lesbian, gay, bisexual, transgender and questioning youth. The service is a confidential service that offers hope and someone to talk to, 24/7.*

**Tripler Child & Family Behavioral Health**

1 Jarrett White Road, Honolulu  
(808) 433-6418  
Website: <https://trippler.tricare.mil/Health-Services/Mental-Behavioral-Health/Child-and-Family-Behavioral-Health>  
*To provide behavioral health services at selected child development centers to military children and Families.*

**Steven A Cohen Military Family Clinic at Child & Family Service**

95-1091 Ainamakua Drive, Mililani  
(808) 204-4020  
Website: <https://www.childandfamilyservice.org/cohenclinic/>

*Provides confidential, high-quality behavioral healthcare services and case management resources at low to no-cost and without long wait times to veterans, their families, and the families of Active Duty, National Guard, and Reserves, including spouse or partner, children, parents, siblings, caregivers, and others.*



## **EDUCATION**

### **Comprehensive Services Center (CSC)**

1953 South Beratania St., Suite 5A, Honolulu HI 96826  
(808) 447-2044

Website: [www.csc-hawaii.org](http://www.csc-hawaii.org)

*The CSC offers a variety of educational class, summer youth programs, workshops, training and more for Hawaii Deaf, Hard of Hearing and Deaf-Blind persons.*

### **Early Intervention Referral Line**

Early Intervention Section

1350 South King Street, Honolulu  
(808) 594-0066 / (800) 235-5477

Website: [www.health.hawaii.gov/eis/home/eiservices](http://www.health.hawaii.gov/eis/home/eiservices)

*Assists Families with child evaluations for developmental delays or other special needs from ages 0 to 3.*

### **Hale O Ulu**

91-1842 Fort Weaver Rd., Ewa Beach, HI 96706  
(808) 681-1580

Website: [www.childandfamilyservices.org](http://www.childandfamilyservices.org)

*This is a private secondary (7<sup>th</sup>-12<sup>th</sup> grade) alternative school for youth who may have adjustment problems, preventing them from succeeding in public school. Provides, academic instruction; independent study; individual, group, and Family counseling; and Family life education. Needs to be referred by school administrators or probation officer (Inform child's social worker).*

### **Hawaii School for the Deaf & the Blind**

3440 Leahi Avenue, Honolulu  
(808) 733-4999 (voice and TTY)

Website: <http://www.hsdb.k12.hi.us/>

*Provides diagnostic and prescriptive services to all students with hearing and visual impairments, technical assistance to schools who are serving these students and a day or boarding program for select students as determined by their IEP.*

### **Hawaii Kids Can**

P.O. Box 450 Kailua, HI 96734

Website: <https://hawaiikidscan.org/>

*HawaiiKidsCAN advocates for the success of every Hawaii student, from pre-K through college and career. Improving policy to help all students thrive and share promising practices and stories to demonstrate that all kids CAN succeed.*

### **Honolulu Community Action program (HCAP)**

#### **Head Start**

1132 Bishop Street, Suite 100, Honolulu, HI 96813  
(808) 521-4531

Website: [www.hcapweb.org/](http://www.hcapweb.org/)

*Comprehensive child development program for Families with preschool-aged children; Island-wide part and full-day programs, home based and inclusion programs.*

### **Honolulu Waldorf Dyslexia Intervention Program**

350 Ulusa Street, Honolulu, HI 96821  
(808) 377-5471

Website: <https://honoluluwaldorf.org/new-page/>

*To support students who have been professionally diagnosed with Dyslexia, Mrs. Dela Cruz, a trained Reading*

*Specialist, Dyslexia Consultant, and Orton-Gillingham Tutor, works with students, hires addition tutors, and directs the program.*

**Kahumana Learning Center**

Kahumana Organic Farm and Community  
86-660 Lualualei Homestead Road, Waianae, Hawaii 96792  
(808)200-4732

Website: <https://www.kahumana.org/>

*Kahumana Learning Center provides holistic and outcome-based disability services across community, work, and home setting to people with developmental disabilities and autism.*

**Kalo Therapeutic Preschool**

**Malamea Pono Autism Center**

100 Kahelu Ave., Mililani, HI 96789

(808) 625-3000

Website: <http://malamaponoautism.com/kalo-therapeutic-preschool-program/>

*The Kalo Therapeutic Preschool program strives to be a foundational starting place for children on the autism spectrum.*

**Mediation Center of the Pacific**

245 N. Kukui Street, Suite 206, Honolulu

(808) 521-6767

Website: [www.mediatehawaii.org](http://www.mediatehawaii.org)

*Assist in mediation efforts between parents and the Hawaii Department of Education.*

**School Liaison Office**

530 Peltier Ave, Bldg 1925

Honolulu, HI 96818

(808) 306-9247

Website: <https://jbphh.greatlifehawaii.com/family/school-liaison-office>

*Serves as the primary liaison between Hawaii's community schools, commanders, and military parents pertaining to K-12 education.*

**Special Education Mediation– The Mediation Center of the Pacific, Inc.**

245 North Kukui Street Suite 206 Honolulu, HI 96817

(808) 521-6767

Website: [www.mediatehawaii.org](http://www.mediatehawaii.org)

*The mediation center of the Pacific provide Hawaii residents with peaceful approaches to working through conflict by adopting programs and process that are beneficial for both parties. Mediation provides parents and schools with the opportunity to talk through their differences in a private, non-adversarial setting.*

## **Department of Education - State Offices**

Comprehensive Student Support Services Section  
475 22nd Avenue, Bldg. 302, Room 204, Honolulu  
(808) 305-9787

Website: <http://doe.k12.hi.us/programs/csss/index.htm>

## **Special Education Services Branch & Special Education Section**

475 22nd Avenue, Bldg. C, Room 115, Honolulu  
(808) 305-9806

Website: <http://doe.k12.hi.us/specialeducation>

## **Hawaii School for the Deaf & Blind**

3440 Leahi Avenue, Honolulu  
(808) 733-4999 (voice and TTY)

Website: [www.hcdb.k12.hi.us](http://www.hcdb.k12.hi.us)

*Provides diagnostic and prescriptive services to all students with hearing and visual impairments, technical assistance to schools who are serving these students and a day or boarding program for select students as determined by their IEP.*

## **DISTRICT AND COMPLEX AREA OFFICES**

Direct support and supervision to schools is provided through 15 complex area offices which encompass Hawaii's 42 school complexes. (A complex is made up of a high school and the elementary and middle schools that feed students to the high school). Each complex is served by a district educational specialist for special education/special services. The following is a list of important contact information of state and district support for special education:

### **Central Oahu Office**

#### **North Complex Area - Leilehua, Mililani and Waialua Complexes**

1136 California Avenue, Wahiawa  
(808) 622-6432 Student Support Services  
(808) 622-6439 School Based Behavioral Health  
(808) 622-6421 Autism Program

#### **South Complex Area - Aiea, Moanalua and Radford Complexes**

1136 California Avenue, Wahiawa  
(808) 622-6425 Students Support Services  
(808) 622-6439 School Based Behavioral Health  
(808) 622-6421 Autism Program

### **Honolulu Office**

#### **Farrington-Kaiser- Kalani and Kaimuki-McKinley-Roosevelt Complexes**

4967 Kilauea Avenue, Honolulu  
Special Education:  
Farrington-Kaiser- Kalani (808) 733-4940  
Kaimuki-McKinley-Roosevelt (808) 733-4977  
(808) 735-8355 School Based Behavioral Health  
(808) 733-4985 Autism Program



Leeward Oahu District Office  
Campbell-Kapolei, Nakakuli-Waianae, and Pearl City-Waipahu Complexes  
94-521 Farrington Highway, Waipahu  
Support Services Section  
(808) 675- 0335 Campbell-Kapolei  
(808) 668-5746 Waianae  
(808) 677-0444 School Based Behavioral Health  
(808) 675-0384 Autism Program

Nanakuli, Pearl City, and Waipahu Complexes  
94-521 Farrington Highway, Wahiawa  
(808) 675-0384 Support Services Section  
(808) 675-0444 School Based Behavioral Health  
(808) 675-0384 Autism Program

Windward Oahu Complexes  
Kailua and Kalaheo Complexes  
46-169 Kamehameha Hwy, Kaneohe  
(808) 233-5710 Student Support Services  
(808) 235-9102 School Based Behavioral Health  
(808) 233-5717 Autism Program

Kahuku and Castle Complexes  
46-169 Kamehameha Hwy, Kaneohe  
(808) 233-5717 Student Support Services  
(808) 235-9102 School Based Behavioral Health  
(808) 233-5717 Autism Program

### **Learning Disabilities Association of Hawaii (LDAH)**

245 N. Kukui St. Suite 205, Honolulu

(808) 536-9684 Honolulu

(808) 696-5361 Waianae

Website: <https://www.ldahawaii.org/>

*The Parent Training & Information Center (PTI) for the state of Hawaii; enhances education, work and life opportunities for children and youth with disabilities by empowering them and their Families through information, training and mentoring, and by public outreach and advocacy. The 3<sup>rd</sup> Wednesday of each month, the Embracing Autism Parent Support Group runs from 6:00 pm – 7:00 pm at the Kukui Center – childcare and activities provided.*

### **Parents and Children Together (PACT)**

1485 Linapuni Street. Ste 105, Honolulu

(808) 847-3285

(808) 842-5996

Website: <https://pacthawaii.org/>

*A Family service organization providing early childhood education, child abuse prevention and treatment, domestic violence prevention and treatment, mental health support, and community building and economic development.*

### **School Behavioral Health Team**

1 Jarrett White Road, Honolulu

(808) 433-1264

Website: <https://www.tamc.amedd.army.mil/offices/Psychiatry/smht.htm>

*Provides a wide range of programs and services that reduce barriers to student learning and support military Families in partnership with the Dept. of Education's School Based Behavioral Health program.*

**Tripler Early Behavioral Health Team**

1 Jarrett White Road, Honolulu

(808) 433-1264

Website: <https://www.tamc.amedd.army.mil/offices/Psychiatry/smht.htm>

*To provide behavioral health services at selected child development centers to military children and Families.*

**Tutor.com**

Website: <https://military.tutor.com/home>

*Access to free online tutoring and free homework help from live, expert tutors in more than 16 subjects.*

**FAMILY WELLNESS and Other Resources****Assistive Technology Resource Centers of Hawaii (ATRC)**

200 N. Vineyard Blvd., Ste. 430, Honolulu

(808) 532-7110

Website: <https://atrc.org/>

*Provides information and referral regarding assistive technology and where to purchase devices. Has a loan library of devices for individuals with disabilities. Offers training and equipment demonstration.*

**Autism Society of Hawaii**

(808) 342-0364

Website: <https://autismsocietyofhawaii.org/>

*Serving Families and individuals touched by autism and autism spectrum disorders; the local chapter of the national Autism Society headquartered in Bethesda, Maryland.*

**Division of Vocational Rehabilitation**

Department of Human Services

600 Kapiolani Blvd, Room 304, Honolulu

(808) 586-9740

*State-federal program for individuals with disabilities who require assistance to prepare for, secure, retain or regain employment.*

**Hawaii Disability Rights Center**

1132 Bishop Street, Suite 2102, Honolulu

Voice/TTY: (808) 949-2922, (800) 882-1057

Website: [www.hawaiidisabilityrights.org](http://www.hawaiidisabilityrights.org)

*The Hawaii Disability Rights Center is the designated Protection and Advocacy (P&A) System for Hawaii and defends and enforces the human, civil and legal rights of people with disabilities and to protect them from discrimination.*

**Early Intervention Services – Department of Health**

1010 Richards St., Ste 811, Honolulu, HI 96813

(808) 594-0066

Fax: (808) 586-0016

Website: <http://health.hawaii.gov/eis>

*Provides information and referral for children 0-3 years of age with special needs or at risk of delays and their Families to early intervention services. Referrals can be done via fax or phone call.*

**Epilepsy Foundation of Hawaii**

1050 Ala Moana Blvd, Suite 2550, Honolulu

(808) 528-3058

Website: [www.epilepsyhawaii.org/](http://www.epilepsyhawaii.org/)

*Provides direct services to individuals with seizure disorders to include resources, references and trainings.*

### **Hawaii Autism Foundation**

Website: <http://www.hawaiiautismfoundation.org/>

*The Hawaii Autism Foundation (HAF) educates and helps Hawaii Families find and fund treatments for Autism Spectrum Disorders (ASD) and develop resources that will assure our children have the tools and transitional support they need to reach full potential and thrive as adults.*

### **Hawaii Branch of Dyslexia Association**

913 Alewa Dr, Honolulu

(808) 538-7007

Website: <https://hi.dyslexiaida.org/>

*To increase awareness of dyslexia in our community, provide support for dyslexics, Families and educators, promote teacher training, and improve literacy for struggling readers.*

### **Keiki Education Living Independent Institute (K.E.L.I.I.)**

(808) 927-5909

Website: <http://www.keliifoundation.org/>

*K.E.L.I.I. is to help individuals with autism and other special needs to have high quality of life, including transitioning out of the Department of Education to adulthood, and teaching independent living.*

### **Lanakila Pacific**

1809 Bachelot Street, Honolulu, HI 96817

(808) 531-0555

Website: [www.lanakilapacific.org/](http://www.lanakilapacific.org/)

*Lanakila's Training and Advocacy programs provide valuable training and work experiences for adults with disabilities who otherwise have a difficulty securing a job.*

### **Library for the Blind and Physically Handicapped**

402 Kapahulu Avenue, Honolulu, HI 96815

(808) 733-8444 (V/T)

Website: <https://www.librarieshawaii.org/lbpd/>

*Provides Braille printers, Braille transcription services, radio reading service. Lending library for books in alternate formats for visually impaired people. Braille, tape, for patrons only. Large print materials for public with library card.*

### **The Parent Line**

91-1841 Fort Weaver Road, Ewa Beach, HI 96706

(808) 526-1222

Website: <http://www.theparentline.org/>

*Free, statewide, confidential telephone line which offers support and information to parents and other caregivers.*

### **Real Choices Hawaii**

Website: [www.realchoices.org](http://www.realchoices.org)

*Designed for people of all ages and abilities. It provides eldercare and disability information and resources that enable you to make choices that affect your life and to help you to participate in the community in a meaningful way.*

### **Special Needs Hawaii**

1163 S Beretania St., Honolulu HI 96814

(808) 258-3733

Website: [www.specialneedshawaii.com](http://www.specialneedshawaii.com)

*Provides special needs financial planning.*

**Special Parent Information Network**

1010 Richards Street, Room 118

(808) 586-8126

Website: <http://spinhawaii.org>

*A parent to parent organization in Hawaii that provides information, support and referral to parents of children and young adults with disabilities and the professionals who serve them.*

**Speech Solutions**

725 Kapiolani Blvd #206 Honolulu, HI 96813

(808) 596-0099

Website: <https://www.speechsolutionshawaii.com/>

*Speech therapy is available at Speech Solutions for a variety of different speech and language diagnostic needs.*

**Sprouts Therapy**

94-1181 Ka Uka Blvd Suite C, Waipahu, HI

96797 (808) 260-9056

Website: [www.sproutstherapy.com](http://www.sproutstherapy.com)

*Offers speech therapy, occupational therapy, physical therapy, music classes, birthday parties, and other resources to families with children who are identified through evaluation to need these services. Music classes and birthday parties are open to the public.*

**United Cerebral Palsy Association of Hawaii**

420 Waiakamilo Rd, Suite 105 Honolulu, HI 96817

(800) 532-6744

Website: <http://www.unitedcerebralpalsyhawaii.org>

*Positively affect the quality of life for children and adults with cerebral palsy or other severe disabilities with similar service needs.*

**Women, Infants, and Children (WIC)**

1250 Punchbowl St. Honolulu, HI 96813

(808) 586-8175

Website: <http://health.hawaii.gov/wic/>

*Free health and food program for women, infants, and children.*

## **HOUSING**

### **Loan Closet**

(808) 449-0139

655 Vickers Ave, Building 1105, JBPHH

*Lending of housing supplies such as dishes and small appliances for Active Duty transitioning to and out of Hawaii.*

### **Automated Housing Referral Network**

(833) 686-2040

Website: <https://www.ahrn.com/>

*Website sponsored by Department of Defense for off-post housing for Active Duty Military.*

### **Defense Personal Property System (DPS)**

Website: <https://dps.move.mil/cust/standard/user/home.xhtml>

*Internet-based system to help manage household good moves.*

### **Hawaii Disability Rights Center/Housing Services Rights**

1132 Bishop St. Suite 2102 Honolulu, HI 96813

(808) 949-2922 or 1800-882-1057

Website: [www.hawaiidisabilityrights.org/](http://www.hawaiidisabilityrights.org/)

*People living with disabilities deserve the same rights and respect as every other Hawaii resident. The Hawaii Disability Rights Center was created to provide protection and advocacy for people with disabilities through a variety of programs and services*

### **Hickam Communities**

200 Kokomalei Street, Honolulu, HI 96818

(888) 329-4758

Website: <https://www.hickamcommunities.com/>

*Leasing office for on-post housing. Our community welcomes military Families from all branches of service.*

### **Military One Source**

#### **Plan My Move**

(800) 342-9647

Website: <https://planmymove.militaryonesource.mil/>

*Provides access to information about your entitlements and benefits, to points of contact, checklists, planning tools, and information on education and employment.*

### **Ohana Military Communities—Navy**

4825 Bougainville Drive, Building 2652 Suite 100, Honolulu, HI 96818

(808) 787-7800 OR (877) 494-8370

Website: <http://www.ohananavycommunities.com/>

*Leasing office for on-post housing for all branches of service.*

### **Ohana Military Communities—Marines**

1571 Lawrence Road, 2nd Floor. Kaneohe Bay, HI 96863

(808) 470-5400

Website: <http://www.ohanamarinecorpscommunities.com/>

*Leasing office for on-post housing for all branches of service.*



## **MEDICAL**

**Appointment Line for All Hawaii MTFs**  
(888) 683-2778

### **Branch Health Clinic Makalapa**

1253 Makalapa Rd  
Honolulu, HI 96817  
Quarterdeck: (808) 473-1880  
Website: <https://nhchawaii.tricare.mil/Clinics/BHC-Makalapa>

### **Children's Waiting Room**

Armed Services YMCA  
Tripler Army Medical Center - CWR  
(808) 433-3270 for reservations  
Website: <https://www.asymca.org/events-honolulu>  
*Offers onsite childcare for healthy children while their parents or siblings have medical appointments in any of the Schofield Clinics, Tripler Army Medical Center, or the Warrior Ohana Medical Home (Kalaeloa).*

### **Customer Relations, TAMC**

1 Jarrett White Road, Room 4G818, Mountainside, Honolulu TAMC  
(808) 433-6336  
Website: <https://trippler.tricare.mil/Patient-Resources/Customer-Service>  
*Contact with recommendations, concerns, or complaints.*

### **Fisher House, Tripler AMC**

315 Krukowski Rd. Honolulu, HI 96819  
(808) 433-1291 ext. 212  
Website: <https://www.tamc.amedd.army.mil/information/fisher.htm>  
*The Tripler Fisher House is a "home away from home" for Families and patients receiving medical treatment at Tripler Army Medical Center and surrounding Medical Treatment facilities in Honolulu, HI. Families served are from the Pacific area, mainly Korea, Japan, Okinawa, Guam and neighboring Islands..*

### **Kids' Medicaid Waivers**

Website: <http://www.kidswaivers.org/>  
*This project, coordinated by Complex Child Magazine, is intended to simplify the process of obtaining Medicaid waivers for children. This webpage is beneficial for military Families as it contains a full list of current Medicaid waivers for children and individual state pages that provide additional information and links for each program.*

### **Kulana Malama**

91-1360 Karayan St., Ewa Beach, HI 96706  
(808) 681-1200  
Website: [www.kulanamalama.com](http://www.kulanamalama.com)  
*A pediatric facility dedicated to meeting the needs of medically fragile children, including extended care, transitional unit, respite care and clinical.*

### **Managed Care, TAMC**

1st Floor, Oceanside, TAMC  
(808) 433-3422  
*Provides information and assistance regarding TRICARE, Dental, Medicare, and DEERS issues.*

**Medical Records Request, TAMC**

Oceanside Entrance, A-Wing Basement, TAMC

(808) 433-2526

Website: [https://www.tamc.amedd.army.mil/mchk-pa/requesting\\_medical\\_records.htm](https://www.tamc.amedd.army.mil/mchk-pa/requesting_medical_records.htm)

*Processes requests for military medical records.*

**Shriner's Hospital for Children Honolulu**

1310 Punahou Street, Honolulu, HI 96826

(808) 941-4466

Website: [www.shrinershospitalsforchildren.org/honolulu](http://www.shrinershospitalsforchildren.org/honolulu)

*Pediatric orthopedics, dental injury and sports clinic, as well as rehabilitation services for children.*

**TAMC**

1 Jarrett White Road, Honolulu

(808) 433-6661

Website: <https://www.tamc.amedd.army.mil/default.htm>

*Tripler Army Medical Center - Regional military medical center.*

**TRICARE**

(888) 874-9378

Website: <https://www.tricare-west.com/>

*Military medical insurance.*

**TRICARE Extended Care Health Options (ECHO)**

(855) 874-6800

Website: <https://www.tricare.mil/echo>

*Supplemental medical insurance for Family Members with qualifying mental or physical disabilities.*

**University of Hawaii Speech & Hearing Clinic**

Gold Bond Building, Ewa Tower

677 Ala Moana Blvd., Suite 625, Honolulu, HI 96813

(808) 692-1580

Website: <https://uhphawaii.org/index.php/csd/>

*The clinic provides multi-disciplinary diagnostic evaluations and therapeutic services to children and adults on outpatient basis. Our clinic is affiliated with University Clinical, Education and Research Associates (UCERA) which is the faculty practice organization created to support clinical, academic, and research activities of the faculty of the University of Hawaii John A. Burns School of Medicine (JABSOM).*

## **RECREATION**

### **Access Surf**

(808) 236-4200

Website: <http://www.accessurf.org/>

*Providing adaptive surfing instruction and therapeutic educational programs on water recreation.*

### **Autism Spectrum Disorder Aquatics Program**

Website: <https://hawaiiautismfoundation.org/autism-swim/>

*Children with autism learn how to swim under the supervision of skills trainers and professional lifeguards.*

### **Never Quit Dreaming**

(808) 722-6843

Website: <http://www.nqdhawaii.org/>

*Never Quit Dreaming is a 501 © (3), non-profit organization, whose mission is to create recreational activities and unique experiences for children with special needs living in Hawaii. Our vision is to create breath- less memories that last lifetimes.*

### **The Movement Center**

1215 Center Street #211, Honolulu

(808) 735-8641

Website: <http://www.movementcenter.org/>

*A variety of Dance and Performing Arts classes, for student's ages 3 years old through adult, welcoming individuals with developmental challenges and disabilities.*

### **Na Kama Kai**

Website: <http://www.nakamakai.org/>

*Empower youth by creating, conducting, and supporting ocean-based programs. Na Kama Kai Ocean Safety and Conservation Awareness Clinics service our community statewide through toughing the lives of our youth in numerous capacities.*

### **Special Olympics Hawaii**

Street Address: 1833 Kalakaua Avenue, Suite #500, Honolulu

(808) 943-8808

Website: <http://www.specialolympicshawaii.org/home.html>

*Sports training and competition for individuals with intellectual disabilities.*

### **Therapeutic Horsemanship of Hawaii**

41-1032 Kalaniana'ole Hwy, Waimanalo, HI 96795

(808) 342-9036

Website: <http://www.thhwaimanalo.org/index.php>

*Offering therapeutic riding and regular riding lessons.*

## **When to Update EFMP Enrollment**

### **1. How do I update the required services for my EFM?**

A new EFM package is required for any type of change, to include increase or decrease services required. The process is identical to a new enrollment. The Sponsor will need to complete the **DD Forms 2792** and **2792-1** with the MTF EFM Coordinator. The package will be sent to the Central Screening Committee who will determine eligibility for enrollment. The Sailors detailing record will be updated if eligible for enrollment.

**\*\*\*For JBPHH, the Navy MTF EFM Coordinator is Ms. Nida Lalau. She is located at the Navy/SMART clinic. Her phone number is (808) 473-2444, option 9, EXT. 4525.\*\*\***

### **2. How do I check the status of my enrollment update/disenrollment?**

The Sponsor can log into [NFAAS](#) to check on the status or they can reach out to their local case liaison.

### **3. How often am I required to update my EFM status?**

An update is required every three years, or sooner, if the medical and/or educational requirements change.

Conditions that warrant temporary enrollment as determined by the Central Screening Committee require updated enrollments to be submitted to NAVPERSCOM (PERS-456) by the EFMP coordinator after 6-12mos of enrollment.

### **4. Why do I need to update my EFM(s), if I am remaining in the same Geographical location?**

EFMP updates are **required every three years** and as care requirements change. When staying in the same geographical location you are required to keep your EFM(s) information current, verify that they are still authorized dependents and ensure the reason for enrollment has not been resolved or changed.

### **5. My dependents case has disappeared from NFAAS what can I do?**

You can do one of the following:

- a. Contact NAVPERSCOM (PERS-456) at 901-874-2496
- b. Submit a trouble ticket to [My Navy Career Center](#) at 901-874-6622/[askmncc@navy.mil](mailto:askmncc@navy.mil)
- c. Reach out to your local case liaison for assistance.

### **6. Does my EFMP status reflect in my detailing Record?**

Yes, your detailer can see when a Sailor is enrolled in EFMP. However, they cannot see the reason for enrollment or associated paperwork.

### **7. I have multiple dependents enrolled in EFMP, when do I update them?**

All EFMP packages should be updated every **three** years, but to make it easier on your family you can update them all at once. Each dependent will still need their own packages if you are routing them together.