



U.S. Department  
of Veterans Affairs

**VA Office of Community Care**

P.O. Box 460637  
Denver, CO 80246-0637

December 5, 2019

«PCGName» - EDIPI  
«PCGAddress»  
«CityStateZip»

Reference: Military Service Commissary, Exchange, and Morale, Welfare and Recreation (MWR) Benefits for Approved VA Primary Family Caregivers

Dear «SalName»:

This letter serves as notification and proof of eligibility that, as the Primary Family Caregiver for (insert Veteran's name) in the Program of Comprehensive Assistance for Family Caregivers (PCAFC), appointed on (insert date of appointment), you are eligible to access Department of Defense (DoD) commissary, exchange, and morale, welfare, and recreation (MWR) facilities as provided for in the Purple Heart and Disabled Veterans Equal Access Act of 2018. In addition, similar access is authorized on Coast Guard installations.

As a Primary Family Caregiver, you will retain these benefits as long as this appointment is valid in the PCAFC. VA will issue an updated proof of eligibility letter annually. These benefits expire should you be discharged as a Primary Family Caregiver for (insert Veteran's name) at which time this letter becomes null and void. Misuse of this letter or misrepresentation of your status as an approved VA Primary Family Caregiver to unlawfully access this benefit may result in permanent removal of this benefit and criminal prosecution.

This letter paired with an acceptable credential is required for installation and benefit access on DoD and Coast Guard installations from January 1 through December 31, 2020. Acceptable credentials include: 1) DoD common access card (if otherwise eligible); 2) DoD uniformed services identification card (if otherwise eligible); 3) REAL ID-compliant driver's license issued by a State, territory, possession, or the District of Columbia; 4) REAL ID-compliant non-driver's identification card issued by a State, territory, possession, or the District of Columbia; 5) enhanced driver's license issued by a State, territory, possession, or the District of Columbia; 6) U.S. passport or passport card; 7) Foreign passport bearing an unexpired immigrant or non-immigrant visa or entry stamp; 8) Federal personal identity verification card (if otherwise eligible); 9) Veteran Health Identification Card (if otherwise eligible); or 10) Transportation Worker Identification Card. Although procedures may vary, at your first visit to the installation, follow signs for visitors. Additionally, all individuals seeking access will be checked

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against Federal databases to look for criminal history or terrorism-related information that may prohibit entry to a DoD or Coast Guard installation.

Please note that DoD, like all Federal agencies, is prohibited by the REAL ID Act of 2005 from accepting a driver's license or non-driver's identification card issued by a State, territory, or possession that does not comply with the Act's requirements. If your driver's license or non-driver's identification card contains the language "Not Valid for Federal Purposes," "Federal Limits May Apply," "Not for Official Purposes," or other similar language, it is not compliant. Beginning on October 1, 2020 if your driver's license or non-driver's identification card does not contain a star it is not compliant. If your driver's license or non-driver's identification card is not compliant, it will not be accepted for access to a DoD installation and you will need a different acceptable credential.

Access to these new benefits is limited to U.S. military installations in the United States and in the U.S. territories and possessions. Access to these benefits on U.S. military installations in foreign countries is not guaranteed and is subject to the provisions of status of forces and other host nation agreements.

To access this benefit online, please visit any of the military exchanges (<https://www.shopmyexchange.com/>, <https://www.mynavyexchange.com/>, <http://www.mymcx.com/>, <https://shopcgx.com/>), American Forces Travel (<https://www.americanforcestravel.com/>), or the commissary website (<https://my.commissaries.com/>) and follow the instructions to establish an account. Access to the online benefit will begin 30 days after the issuance of this memo.

For information regarding access to this DoD benefit, please go to <http://www.militaryonesource.mil/expanding-access>.

For questions pertaining to VA Caregiver benefits and services please contact your local Caregiver Support Coordinator or the Caregiver Support Line at 1-855-260-3274.

You are strongly encouraged to make a backup copy of this letter. If you lose your letter and need a replacement, please call 1-877-733-7927. Please allow two weeks for processing.

Sincerely,  
Caregiver Support Program